

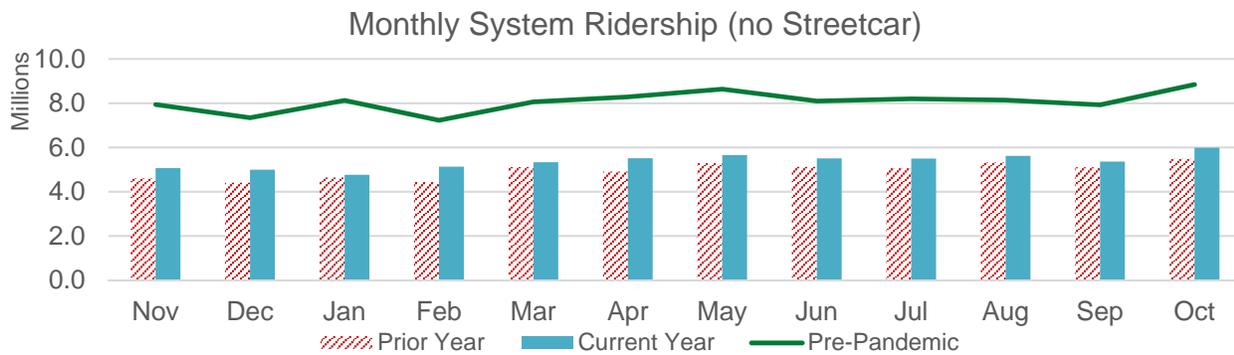
**Date:** November 19, 2024

**To:** General Manager  
Board of Directors

**From:** Timothy Kea, Program Manager Financial Systems  
Budget & Forecast Department

**Subject:** October 2024 Monthly Performance Report

The monthly system-wide ridership increased 9.2% in October compared to the prior year. Passenger revenue increased by 15.2%, and the system costs per boarding increased by 6.2% from \$7.54 to \$8.01 compared to October 2023. The monthly Streetcar ridership increased by 14.2% compared to last year.



1. Weekly system boardings increased 7.7% in October compared to the previous year. Weekly boardings increased by 7.9% on buses, 7.0% on MAX, 9.4% on WES, and 14.1% on LIFT/Cab.
2. Weekday fixed route boardings were 209,117 in October, an increase of 7.6% compared to the prior year. Boardings increased by 7.8% on buses, 7.4% on MAX, and 9.4% on WES. Weekend fixed route boardings increased by 8.7% on buses and 6.0% on MAX.
3. The five MAX lines averaged 72,373 weekdays, 56,469 Saturdays, and 51,205 Sunday boardings in October. Weekday ridership on the five MAX lines averaged 27,746 on the Blue Line, 16,898 on the Red Line, 9,002 on the Yellow Line, 12,631 on the Green Line, and 6,096 on the Orange Line. Total MAX ridership increased 2.4% during the weekday peak and 11.1% during weekday off-peak periods, resulting in a 7.4% increase in weekday MAX ridership.

The MAX weekend ridership increased by 0.5% on Saturday and by 12.6% on Sunday compared to last year.

The total MAX weekly ridership in October increased by 7.0% compared to last year.

4. Bus averaged 136,234 weekdays, 90,910 Saturdays, and 78,913 Sunday boardings in October. Bus ridership increased 7.9% during weekday peak periods and 7.6% during weekday off-peak periods, resulting in a 7.7% increase in weekday bus ridership.

The bus weekend ridership increased by 7.7% on Saturday and 9.7% on Sunday compared to last year.

The total weekly bus ridership in October increased by 7.9% compared to a year ago.

Bus weekly ridership increased 16.7% on frequent routes but decreased (10.3%) on non-frequent routes compared to last October.

5. WES averaged 510 daily boardings in October, an 8.5% increase compared to prior year. In October, WES operated with 2 late trains, zero trains out of service, zero missed pullouts, and zero vehicle mechanical failures, resulting in 99.6% of trips made on time. WES runs every 45 minutes on weekdays during the morning and afternoon rush hours. It is considered On-Time if it arrives at the destination platform (Beaverton TC to Wilsonville) within 4 minutes of the published arrival time.
6. Weekly LIFT/Cab (no Transportation Network Company) boardings increased by 14.1% in October. The weekday and weekend boardings increased by 13.7% and 16.4%, respectively, compared to the prior year.
7. October passenger revenues were \$5.7 million, an increase of 15.2% compared to last year.
8. Fixed Route Operating costs/boardings measure the direct cost of providing each ride. Operations costs are labor, energy, and expendable supplies to provide transit service and maintain vehicles and plant facilities. The average fixed route operating costs per boarding increased from \$6.80 to \$7.25, or 6.6%, compared to last October.
9. Weekday Streetcar boardings averaged 1,985 on A-Loop, 2,021 on B-Loop, and 5,484 on North South (NS) line in October. The weekday boardings increased by 6.7% on A-Loop, 19.0% on B-Loop, and 11.8% on NS compared to the prior year.

October Streetcar's On-Time Performance for the A-Loop, B-Loop, and NS line are 77.0%, 71.0%, and 81.0%, respectively. The Streetcar is owned by the City of Portland and operated by TriMet.

## SYSTEM RIDERSHIP SUMMARY

Measure	Oct 24	Oct 23	% Change	FY25-TD	FY24-TD	% Change
<b>Avg Weekday Boardings</b>						
<b><u>Fixed Route</u></b>						
Bus-Other Service	39,754	42,500	-6.5%	36,471	41,180	-11.4%
Bus-Frequent Service*	<u>96,480</u>	<u>83,900</u>	15.0%	<u>92,363</u>	<u>81,610</u>	13.2%
Subtotal All Bus	136,234	126,400	7.8%	128,834	122,790	4.9%
MAX	72,373	67,400	7.4%	69,958	64,090	9.2%
Commuter Rail	<u>510</u>	<u>466</u>	9.4%	<u>496</u>	<u>470</u>	5.4%
Fixed Route Total	209,117	194,300	7.6%	199,287	187,350	6.4%
<b><u>Paratransit</u></b>						
LIFT& Cabs (No TNC)**	2,465	2,168	13.7%	2,352	1,942	21.1%
<b>System Total</b>	<b>211,582</b>	<b>196,489</b>	<b>7.7%</b>	<b>201,638</b>	<b>189,292</b>	<b>6.5%</b>

### Avg Weekly Boardings

<b><u>Fixed Route</u></b>						
Bus-Other Service	229,400	255,700	-10.3%	217,136	248,458	-12.6%
Bus-Frequent Service*	<u>621,600</u>	<u>532,800</u>	16.7%	<u>588,645</u>	<u>520,825</u>	13.0%
Subtotal All Bus	851,000	788,500	7.9%	805,781	769,283	4.7%
MAX	469,500	438,700	7.0%	460,811	420,053	9.7%
Commuter Rail	<u>2,550</u>	<u>2,330</u>	9.4%	<u>2,478</u>	<u>2,370</u>	4.5%
Fixed Route Total	1,323,082	1,229,548	7.6%	1,269,069	1,191,706	6.5%
Frequent Bus % of Total Bus	73.0%	67.6%	5.5%	73.1%	67.7%	5.4%
<b><u>Paratransit</u></b>						
LIFT & Cabs (No TNC)	14,324	12,557	14.1%	13,613	11,308	20.4%
<b>System Total</b>	<b>1,337,406</b>	<b>1,242,105</b>	<b>7.7%</b>	<b>1,282,683</b>	<b>1,203,013</b>	<b>6.6%</b>

### Operations Cost / Boarding Ride \*\*\*

<b><u>Fixed Route</u></b>						
Bus-Other Service	\$9.44	\$8.62	9.51%	\$9.76	\$8.70	12.18%
Bus-Frequent Service*	\$5.58	\$5.76	-3.13%	\$5.90	\$5.72	3.15%
Subtotal All Bus	\$6.63	\$6.69	-0.90%	\$6.94	\$6.68	3.89%
MAX	\$8.05	\$6.53	23.28%	\$7.80	\$6.84	14.04%
Commuter Rail	\$68.33	\$94.12	-27.40%	\$87.83	\$77.34	13.56%
Fixed Route Total	\$7.25	\$6.80	6.62%	\$7.40	\$6.87	7.71%
<b><u>Paratransit</u></b>						
LIFT, Cabs & TNC	\$77.66	\$79.93	-2.84%	\$83.61	\$79.80	4.77%
<b>System Total</b>	<b>\$8.01</b>	<b>\$7.54</b>	<b>6.23%</b>	<b>\$8.20</b>	<b>\$7.59</b>	<b>8.04%</b>

\* Frequent Bus lines are those operating at headways of 15 minutes or less.

All other bus lines, plus special services are included under "Other Bus Services".

\*\* Transportation Network Company (eff. FY2024)

\*\*\* Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

## KEY INDICATOR PERFORMANCE REPORT (FIXED ROUTE)

	Oct 24	Oct 23	% Change	FY25-TD	FY24-TD	% Change
<b><u>Ridership (Bus, MAX, WES)</u></b>						
Avg. Weekday Boarding Rides	209,117	194,300	7.63%	199,290	187,360	6.37%
Avg. Weekday Originating Rides	179,238	166,562	7.61%	170,840	160,560	6.40%
Monthly Boarding Rides/Rev. Hour	39.12	37.97	3.03%	37.76	37.25	1.37%
<b><u>Revenue &amp; Cost Efficiency (Bus, MAX, WES)</u></b>						
Passenger Revenue/System Cost	9.58%	9.91%	-0.33%	9.69%	10.22%	-0.54%
System Cost/Boarding Ride	\$9.81	\$9.02	8.76%	\$9.54	\$8.79	8.53%
System Cost/Vehicle Hour (Adj. CPI to Prior Year)	\$276.24	\$251.46	9.85%	\$259.36	\$239.67	8.22%
<b><u>Labor Productivity (Bus, MAX, WES)</u></b>						
Bus & Rail Operator Attendance	88.21%	90.09%	-1.88%	88.51%	89.96%	-1.45%
Bus & Rail Maintenance Attendance	93.24%	95.19%	-1.96%	93.66%	94.95%	-1.29%
WES Maintenance & Admin Attendance	85.86%	93.43%	-7.58%	91.96%	97.09%	-5.12%
Weekly Boarding Rides Per Full Time Employee	383.6	395.9	-3.12%	371.2	385.8	-3.81%
<b><u>Service Supplied (Bus, MAX, WES)</u></b>						
Bus Miles Between Mechanical Failures - Lost Service	8,804	8,203	7.33%	8,929	7,866	13.50%
Bus Collisions/100,000 Miles	3.10	3.60	-13.89%	2.90	3.13	-7.35%
Bus % Maintained Pullouts	99.96%	99.74%	0.21%	99.96%	99.82%	0.14%
Bus On-Time Performance(1)	84.60%	87.10%	-2.50%	85.75%	87.05%	-1.30%
MAX Car Miles/Svc Delay Defects(2)	20,423	7,956	156.71%	10,873	8,624	26.08%
MAX Collisions/100,000 Miles	2.30	1.50	53.33%	1.85	1.98	-6.57%
MAX % Maintained Pullouts	99.94%	98.20%	1.74%	99.22%	98.35%	0.86%
MAX On-Time Performance(1)	81.10%	83.80%	-2.70%	78.88%	83.80%	-4.92%
WES Miles/Relevant Failure	6,762	6,468	4.55%	6,395	6,248	2.35%
WES Collisions	0.00	0.00	N/A	0.00	0.00	N/A
WES % Maintained Trips	100.00%	100.00%	0.00%	100.00%	98.82%	1.18%
WES On-Time Performance(1)	99.60%	100.00%	-0.40%	98.55%	95.48%	3.08%

(1) By departures at route timepoints

(2) Eff. Jan 2017, MAX car miles divided by in-service delays(>5 mins w/mech incident) and mainline failures(out of service). **ii**

# STREETCAR PERFORMANCE REPORT (1)

12 Month Average

Streetcar Operation	Oct 24	Sep 24	Oct 23	This Year	Prev. Year
<b>Average Weekday Ridership</b>					
A-Loop Boardings	1,985	1,788	1,860	1,853	1,704
B-Loop Boardings	2,021	1,854	1,698	1,864	1,569
North South Line Boardings	5,484	4,944	4,906	5,400	4,504
<b>Average Weekend Ridership</b>					
A-Loop Boardings	3,383	3,326	2,958	3,042	2,798
B-Loop Boardings	2,948	3,062	2,191	2,826	2,494
North South Line Boardings	6,892	6,884	6,387	6,742	6,133
<b>Average Weekly Ridership</b>					
A-Loop Boardings	13,308	12,266	12,258	12,308	11,319
B-Loop Boardings	13,053	12,332	10,681	12,144	10,338
North South Line Boardings	34,312	31,604	30,917	33,744	28,654
<b>Monthly Ridership</b>					
A-Loop Boardings	59,187	52,390	54,027	53,374	49,050
B-Loop Boardings	58,275	52,390	47,153	52,654	44,751
North South Line Boardings	153,700	133,300	136,346	145,971	123,880
A-Loop Boardings/Rev Hour	39.2	33.1	32.9	33.3	30.4
B-Loop Boardings/Rev Hour	38.1	33.8	29.2	33.3	28.2
North South Boardings/Rev Hour	57.6	49.8	49.0	53.3	45.3
System Boardings/Rev Hour	47.5	41.0	39.3	42.6	36.7
<b>Service</b>					
Vehicle Revenue Hours	5,706	5,811	6,042	5,919	5,930
Vehicle Revenue Miles	31,327	30,951	33,272	32,406	32,644
<b>Service Quality</b>					
A-Loop On-Time Performance	77.00%	83.00%	85.00%	81.08%	81.58%
B-Loop On-Time Performance	71.00%	72.00%	75.00%	71.92%	77.83%
North South On-Time Performance	81.00%	81.00%	79.00%	77.58%	79.42%
<b>Operator Attendance</b>	<b>82.53%</b>	<b>85.25%</b>	<b>88.54%</b>	<b>87.92%</b>	<b>89.40%</b>
Excused Absence	0.12%	0.32%	0.31%	0.26%	0.54%
Family Leave	8.16%	6.69%	3.32%	3.69%	2.91%
Unexcused Absence	0.35%	0.12%	0.04%	0.13%	0.10%
Sick Leave	7.56%	7.15%	4.89%	6.04%	4.63%
Industrial Injury	1.17%	0.00%	2.14%	1.60%	2.06%
Contractual Absence	0.12%	0.47%	0.75%	0.36%	0.37%
<b>Maintenance Attendance</b>	<b>95.28%</b>	<b>91.36%</b>	<b>96.17%</b>	<b>94.03%</b>	<b>92.95%</b>
Excused Absence	0.00%	0.00%	0.00%	0.09%	0.09%
Family Leave	0.00%	5.48%	0.00%	3.79%	3.61%
Unexcused Absence	0.08%	0.00%	0.00%	0.20%	0.07%
Sick Leave	4.64%	1.93%	3.83%	1.65%	3.23%
Industrial Injury	0.00%	0.00%	0.00%	0.00%	0.00%
Contractual Absence	0.00%	1.23%	0.00%	0.24%	0.04%
<b>Overall Attendance</b>	<b>85.84%</b>	<b>86.92%</b>	<b>90.44%</b>	<b>89.43%</b>	<b>90.28%</b>